



SAP Solution Manager (7.2 and 7.1)

Application Lifecycle Management Roadmap

- Process and Project Management workshop
- Business Process Modelling (BPMN 2.0)
- End to End and Modular Business Process Structure
- SAP best practices
- Document Management
- Test Management (manual vs automated) workshop
- IT Service Management workshop
- Change Request Management workshop

Application Operations

- System Monitoring
- Technical Monitoring
- End-User experience monitoring

SAP Solution Manager implementation and monitoring standardisation

Solution Manager Alert Monitoring and projective action execution

Business Process Monitoring

- Business Process Analysis and Improvement
- Interface Monitoring
- KPI Metrics monitoring

Integration with 3rd party tools

- ServiceNOW
- HP ALM
- JIRA
- ARIS
 - Business Process Modelling training
 - Development of macro and reports
- MEGA
- SIGNAVIO
- Exports to BPEL
- SAP Power Designer
 - Enterprise Modelling Architecture

TECHNICAL UPGRADE 7.1 TO 7.2

- Impact Analysis on current usage
- Content Activation

SAP Project Management

Analysis of AS-IS TO-BE

Creation of Roadmap and Project Plans

Leading SAP Project on behalf of customers

Agile Coaching & PMO tools

Control of Scope, timelines and resources

Transformation to Operation coaching

Identification of training needs due to major upgrade

Knowledge transfer and sharing lessons learnt from many SAP Implementation done worldwide



SAP Basis

Printers and device type creations & adjustments
Spool system checks & analysis
STMS (Transport Management System) landscape build and management
Load balancing control and adjustments
Creation of system specific operation modes
SAP Language managements
Basis specific OSS note implementations
OSS connection setup & maintenance
Managing SAP Going Live Check services
Detail level System log monitoring and automation
SAP systems integration setup & controls
CCMS (Computing Center Management System) set-up and maintenance
SAP memory parameter management & controls
Setting up SAP archiving
SAP Early Watch report analysis and management
SAP data queue monitoring and management (TRFC, QRFC, IDOC, RFC etc.,)
SAP Background job management & monitoring
SAP housekeeping job setup and controls
Detail level system monitoring and reporting
SAP add-on installation & upgrades
SAP landscape management and system copy
SAP Client management & copy
SAP kernel upgrades

SAP Development

ABAP
Custom Development in SAP Environment
Development Support and Documentation
Machine Learning
SAP Leonardo
Deep Machine Learning
Python / Bots / Cluster / Blockchain
UI5 / FIORI
Front-end, User eXperience, HTML/CSS, JavaScript
Adaptive Fiori Apps
Re-Engineering
Custom Code Analysis and Support
Software re-engineering services



SAP Performance Management

- Periodic performance reporting
- Low performed ABAP code identification and reporting
- System problem management and reporting
- Background Job monitoring and reporting

SAP Data Archiving

- Different types of SAP archiving product integration and support
- SAP standard archive object analysis and archiving execution management
- Based on SAP monitoring result analysis and automated archiving execution and monitoring
- Detail level archiving reporting and database reorganization monitoring

SAP System Security and Compliance

- SAP User management
- Dormant user management and automation
- SAP security parameter optimizations
- SAP user management procedure creation & executions
- SAP usage statistic reporting
- SAP license management
- SAP security object standardization & management
- SAP role-design and standardization
- Periodic security control & upgrades

SAP System Upgrades and Migration

- SAP version upgrade planning and executions
- Enhance experience of different SAP products upgrades and details level support
- SAP Migration project planning and executions

SAP Database

- Database parameter adjustments based on SAP system specific requirements
- Database table/index analysis and optimizations
- Database backup/restore executions & monitoring
- Database tablespace & datafile optimization
- Database performance overview (Buffer, Mem, SQL Stmt, Table/Index I/o etc.)
- User and security analysis & adjustments
- Database error monitoring and enhancements
- Database reorganizations
- Database patch management



SAP GRC Implementation

SAP GRC Access control implementation and necessary reporting
SAP GRC Process Control implementation and necessary reporting
SAP audit management preparation and preventive action reporting

SAP Landscape Management

Planning proper SAP landscape and execution
Cost effective project management and execution
SAP and non-SAP integration project planning and implementation
SAP Landscape optimization and standardization monitoring
SAP Performance overview and standardization

Operating System Optimizations

Operating system issue monitoring and upgrades
Operating system patch and security related upgrades
File system management and additional integrations
Operating system performance monitoring and upgrades
Planning proper High availability scenarios and execution

Additional Services

SAP landscape system assessment and reporting (Similar to SAP Technical Performance optimization)
Detail level database performance analysis and reporting
Disaster Recovery planning and execution